

one communications Lite - TEL & Citinet phoneset quick reference

Updated: Mar 2019

Features	one comm Lite – TEL Phoneset	one comm Lite – Citinet Phoneset*
Appointment Service	Not applicable	To set: Press [*][0][2] + Enter the time (e.g. 1430 stands for 2:30 p.m.) To cancel: Press [#][0][2]
Ring Back	Not applicable	To set: Press [*][0][8] To cancel: Press [#][0][8]
Block-the-Blocker	To set: Press [*][7][6] To cancel: Press [#][7][6]	Not applicable
Business Phone Mail	To set: Press [*][9][0] To cancel: Press [#][9][0] Other tone-dial phone: Dial 2460 2460	To set: Press [*][9][0] To cancel: Press [#][9][0] Other tone-dial phone: Dial 2460 2460
Call Forwarding All Calls	To set: Press [*][0][5] To cancel: Press [#][0][5]	To set: Press [*][0][5] To cancel: Press [#][0][5]
Call Forwarding when your line is busy	To set: Press [*][2][5] To cancel: Press [#][2][5]	To set: Press [*][2][5] To cancel: Press [#][2][5]
Call Forwarding when no one answers	To set: Press [*][3][5] To cancel: Press [#][3][5]	To set: Press [*][3][5] To cancel: Press [#][3][5]
Call Hold	Not applicable	To set: Press Flash + [*][2][2]
Call Pick Up	Not applicable	To set: Press [*][1][1]
Direct Call Pick Up	Not applicable	To set: Press [*][2][1] + Intercom No.
Call Transfer	To set: Press Flash + Tel. No. + Hang up	To set: Press Flash + Tel. No + Hang Up
Call Waiting	To set: Press Flash To cancel: Press [#][0][7]	To set: Press Flash To cancel: Press [#][0][7]
Do Not Disturb	Not applicable	To set: Press [*][0][1] To cancel: Press [#][0][1]
Follow Me	To set: Press [*][1][5] To cancel: Press [#][1][5]	To set: Press [*][1][5] To cancel: Press [#][1][5]
Three Way Conference	Not applicable	To set: Press Flash + Tel. No.

* To call a number outside the group dial [9]

one comm Lite – TEL phone set model: Panasonic KK-TGB210HKB

one comm Lite – Citinet phone set model: Panasonic KX-TS881MX

Service hotline number: **1833 111**

one communications help link: http://www.pccwone.com/eng/new_version_help.html

Voice mail box and email reminder: customer is recommended to clean up voice mail box and email regularly.